

# Compressor Defender™ (CD1-024R) Homeowner Agreement

Thank you for purchasing the Compressor Defender power disturbance protective device (CD1-024R). The Compressor Defender protects vital cooling system components against power disturbances.

The Compressor Defender provides complete protection for:

- Residential and light commercial air conditioning units
- Single-phase packaged rooftop units
- Heat pumps
- Central air conditioning systems
- Ductless mini-splits

**APPLICATION:** The Compressor Defender device can be installed inside a condensing unit or externally on an AC disconnect. The protection device then automatically adjusts the input voltage and begins protecting the cooling system from power quality issues. Please refer to the Compressor Defender wiring diagram and instruction sheet.

## How do I know my Compressor Defender is protecting my HVAC equipment?

A green indicator light will illuminate when the Compressor Defender is operating normally and protecting your equipment. If the green indicator light is OFF, the Compressor Defender will need to be replaced. You can order a new unit and have it installed by your local service installer. It is the owner's responsibility to check the green light status indicator of the Compressor Defender.

## Understanding the Compressor Defender Limited Warranties

### 3-Year Product Warranty:

The Compressor Defender will be free from defects in material and workmanship for 3 years from date of purchase or 39 months from date of manufacture.

### \$7500.00 Connected Equipment Warranty:

If your compressor becomes damaged while using the Compressor Defender, please follow the claim process below:

- 1) Process an insurance claim with your homeowners insurance policy.
- 2) Send the Compressor Defender back to Intermatic for evaluation and testing to:

Warranty Claims/Intermatic  
7777 Winn Road  
Spring Grove, IL 60081

- 3) Upon receipt of the damaged Compressor Defender, Intermatic will investigate whether the Compressor Defender had a defect in material or workmanship that led to the damage to your equipment. If the findings determine there was a defect in material or workmanship, Intermatic will cover any costs beyond your homeowner's coverage up to \$7500.00.

Please sign below to acknowledge that you understand the limited warranties associated with the Compressor Defender and the responsibility of checking the green indicator light to ensure protection of your HVAC equipment.

\_\_\_\_\_  
Homeowner's Signature

\_\_\_\_\_  
Date of Installation

\_\_\_\_\_  
Service Installer Signature

\_\_\_\_\_  
Suggested Replacement Date

# Compressor Defender (CD1-024R) Homeowner Agreement

LIMITED THREE YEAR PRODUCT and CONNECTED EQUIPMENT WARRANTY for INTERMATIC COMPRESSOR DEFENDER™

(1) What is Covered By This Limited Warranty

(A) Replacement of Product

Intermatic Incorporated ("Intermatic") warrants to the original purchaser only, Intermatic CD1-024R Compressor Defender™ (each a "Product") shall be free from defects in material or workmanship for a period of three years (36 months) from date of purchase or 39 months from date of manufacture. If the purchaser discovers a defect in material or workmanship, the purchaser must promptly submit a warranty claim. Upon a determination by Intermatic that the Product is defective, Intermatic shall correct any defect in material or workmanship by replacing the Defective Product. Any repair, including both parts and labor, shall be at Intermatic's expense. The foregoing remedy is the purchaser's exclusive remedy for a breach of warranty. The product must be installed in the appropriate application in complete accordance with the installation instructions. All building wiring and other connections to the Product must conform to all applicable national, state, and local electrical codes; the Product must not be opened, modified, submerged, or subjected to abnormal use or service. All products must be used in accordance with the instructions provided with the Product and the purchaser shall be solely responsible for selecting a Product model with specifications appropriate for the equipment to be protected. Intermatic shall determine, in its sole discretion, whether any Product returned by a purchaser has been used in accordance with its instructions, is an appropriate model for the purchaser's use thereof, and whether the Product is defective.

(B) Repair or Reimbursement for Damage to Properly Connected Equipment

In addition to the above described Product warranty, Intermatic warrants to the original purchaser of the Product for a period of three years from the date of purchase, the following: In the event that any connected electrical equipment (as defined below) is damaged (the "Damaged Equipment") as a direct result of the failure of a Product to protect the Damaged Equipment from Power Transients (as hereinafter defined) and all other conditions are satisfied, Intermatic's option, either to repair the Damaged Equipment or reimburse the purchaser of the defective product. The limit of Intermatic's liability under this warranty shall be the Fair Market Value (as hereinafter defined) of the Damaged Equipment or the deductible amount of the original purchaser's property insurance policy, whichever is less. In no event shall Intermatic incur repair costs or reimburse the purchaser for an amount in excess of \$7,500. As used herein, "connected electrical equipment" shall mean the electronics and the HVAC equipment this product is intended to protect. The Fair Market Value of the Damaged Equipment shall be the current value of the equipment specified in the most recent version of the Orion Blue Book (printed or on-line edition) by Orion Research Corporation, or a comparable publication. Promptly upon discovering any Damaged Equipment, the purchaser must submit a claim pursuant to the claim procedure provided below. In no event may a purchaser initiate a claim later than (30) days after the Protected Equipment is damaged. In order to receive the Connected Equipment protection provided in this Section, all of the following conditions must be satisfied with respect to the use of the Product: (a) the Product must be properly installed; (b) all building wiring and other connections to the Product and the Damaged Equipment must conform to all applicable federal, state and local electrical codes; (c) no ground wires or ground connections in addition to the AC power source can be used in connection with the Product or the Damaged Equipment; (d) the Product(s) and Protected Equipment must not be opened, modified, submerged or subjected to abnormal use or service. For purposes of this Limited Warranty, a Power Transient shall mean over-voltage resulting from momentary voltage spikes or surges on an AC power line of magnitude that the Product, according to its specifications, is designed to stop before such spikes or surges affect downstream equipment.

(2) What is Not Covered By This Warranty

Intermatic does not warrant (a) defects in the Product or damage to any equipment caused by the failure to properly install the Product, (b) damage caused by use of the Product for purposes other than those for which it was designed, (c) damage caused by disaster such as fire, flood and wind, (d) damage caused by unauthorized attachments or modification of the Product, (e) damage to the Product occurring during the shipment, or (f) electrical disturbances exceeding published product specifications, (g) damage to the Product caused by any other abuse or misuse by the purchaser, (h) damage due to direct or vicinity lightning strikes. This warranty applies to residential and commercial applications. This device is not intended to provide protection during Utility voltage swells or loss of neutral conditions which are by definition not transient events and are not covered by this warranty.

(3) Disclaimer of Warranty

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESSED WARRANTIES. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION OF THIS LIMITED WARRANTY.

(4) Limitation of Remedies

IN NO CASE SHALL INTERMATIC BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL THEORY. SUCH EXCLUDED DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, DAMAGE TO SOFTWARE, LOSS OF DATA, LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME, THE CLAIMS OF THIRD PARTIES INCLUDING CUSTOMERS, DAMAGE TO PROPERTY AND PERSONAL INJURY. SOME STATES DO NOT ALLOW LIMITS ON WARRANTIES OR ON REMEDIES FOR BREACH IN CERTAIN TRANSACTIONS, IN SUCH STATES, THE LIMITS IN THIS PARAGRAPH AND IN PARAGRAPH (3) MAY NOT APPLY.

(5) Time Limit for Bringing Suit

No action arising out of any claimed breach of warranty may be brought more than one year after the cause of action has occurred.

(6) No Other Warranties

Unless modified in writing signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement. No employee of Intermatic or any other party is authorized to make any warranty in addition to those made in this agreement. This warranty is made by: Intermatic Incorporated/After Sales Service, 7777 Winn Rd., Spring Grove, IL. 60081-9698/815-675-7000 <http://www.intermatic.com>

(7) Claim Procedure

In order to submit a claim for warranty service the original purchaser must:

(A) Contact the Intermatic Insurance Claims Center at 1-800-270-7227 before having the damaged equipment repaired.

(B) Request that an Incident Claim Report be written regarding the damage including descriptions and model identification (if available) of the equipment that was damaged. Record the Warranty Claim Number for future reference.

(C) File a claim for the damaged equipment with your property insurance company.

(D) Send the INTERMATIC SURGE PROTECTIVE DEVICE to the Intermatic Warranty Coordinator at the address listed below. All returned devices must be plainly marked with the Intermatic Warranty Claim Number.

(E) Send all of the following information in a single packet to the Intermatic Warranty Coordinator at the address listed below.

(1) Claimant's name, address and telephone number.

(2) Original dated sales receipt for the Intermatic Surge Protection Device.

(3) Original report for repair work.

(4) The damage report

(5) A copy of the claim report by the property insurance company or a copy of the policy showing the deductible amount exceeds the cost of the repair.

(F) Address all communications and products returns to:

Intermatic Warranty Coordinator

7777 Winn Road

Spring Grove, Illinois 60081-9698

Attn: Surge Claim Processor

Product & Installation Information

Purchase date: \_\_\_\_\_

Installation date: \_\_\_\_\_

Installed by: \_\_\_\_\_

Point of installation: \_\_\_\_\_

Breaker ratings if applicable: \_\_\_\_\_

INTERMATIC INCORPORATED, 7777 Winn Road, SPRING GROVE, ILLINOIS 60081-9698